

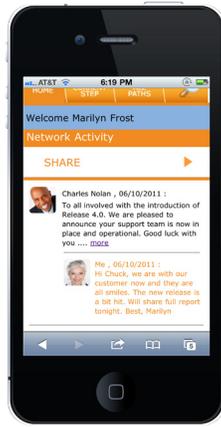
# Know more. Search less.

*That's the power of Intelligent Mobile Support.*

Until now, mobile business support meant giving your team a box of online data that was largely unorganized, uncategorized, and unhelpful. In the Age of Information Overload, it's virtually impossible for sales and service personnel to find the tools they need to succeed. Welcome to the dawning of a new age. The Age of Intelligent Mobile Support.

Intelligent Mobile Support is more than a sales force app or field service productivity tool. It is a whole new level of interactivity and connectivity. With Intelligent Mobile Support, your team can communicate in ways never before thought possible. With a simple touch, they can access information that is current and relevant. They can reach out for help from a person or group via call, text, e-mail or a post – without needing to know the support structure.

They'll have access to data, videos, and expert opinions. The field will tag, categorize and personalize information and retrieval for their needs. Intelligent Mobile Support puts intelligence at your fingertips by combining the best aspects of social networking,



help desk call routing software and rich online content into one seamless, easy-to-use application. Our technology enables an elegant simplicity that users will embrace and adopt. It's like having your entire support team with you on every customer visit!

When you're deploying a new application like Intelligent Mobile Support, the last thing your IT team needs is a new system that puts more work into their already busy day. Intelligent Mobile Support is designed to take the burden off of IT and allow for easy implementation. The cloud based Software as a Service (SaaS) platform works on any mobile device or PC platform. We do not require integration with your current system, maintenance nor upgrades from IT.

In business, every minute is valuable. So why waste a single minute searching, guessing, or making your customers wait? Get Intelligent Mobile Support, the mobile workforce productivity tool that will give your company a competitive advantage that comes from increased productivity, improved customer service, better sales support and lower costs.

## Sales & Marketing teams Improve

- Sales closure rate
- Price realization
- Sales process adoption
- Use the tool across your sales channels
- Key account communication

## Service & Operations Improve

- First time fix rate
- Mean time to repair
- Per day customer visits
- Customer satisfaction & retention
- Reinforce your brand as a technology leader



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